Huawei Africa

Business Continuity Management Policy

(ISO 22301)

Huawei Technologies Africa Pty Ltd is a leading provider of project management, supply, installation, configuration, commissioning, maintenance and support solutions in the Information Communication Technology (ICT) industry. As a responsible corporate citizen Huawei is committed to the sustainability of its operations. In keeping with the approach of risk-based thinking a Business Continuity Management system shall be implemented and maintained to prevent losses, ensure customers on-going service, minimise the impacts of key business process interruptions, and in the event of a critical incident ensure a rapid recovery to normal service levels. In so doing Huawei commits to satisfying the applicable statutory, legal, customer and other requirements. The business continuity management system shall be based on the ISO 22301 international standard and will aim to provide a framework to achieve the following main objectives;
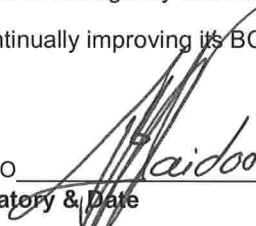
1. Ensure safety and security of all staff and assets
2. Provide customers with uninterrupted service whilst ensuring the continuity of key business processes
3. Ensure key business processes' resilience in the face of disruptive incidents, and in the case that these processes are disrupted that they recover full operational capacity within the shortest possible time
4. Ensure the organization, key business partners, vendors and suppliers manage and embed appropriate business continuity arrangements into the end to end services it provides to its customers
5. Manage and reduce operational risk via financial control
6. Protect the Huawei brand image and reputation
7. Develop, implement and maintain a BCM system based on and certified to ISO 22301 and adhere to all legal and other obligations related to emergency and crisis management

In addition to these objectives Huawei commits to continually improving its BCM system in line with world best practices and local industry practices.

CEO _____   COO _____

Authorised Signatory & Date